

Data protection and data security are very important to **imos Service OOD**. That is why the protection of your personal data is very important to us.

We hereby would like to inform you which data we collect during your visit to our website and how this information is used. However, this privacy policy does not apply to websites that are not part of the **imos Service OOD** and that have a link to or from our or any other website.

Personal data

When visiting our website, you will never be asked to provide any personal information, either prior to accessing or using our pages.

Statistical data

For technical reasons, the following information is stored in a log file when accessing this website:

- Domain from which the access was made (usually the domain of your Internet provider)
- Date and time of the access
- Name of the accessed file
- Name and version of the browser used
- Transferred amount of data
- Message if access was successful

With each access our server registers only, domain the from which the access takes place. An individual user identification (for example email address or IP address) is not registered. A personal reference is not possible.

This statistical data will be deleted after 6 weeks. The log data is neither evaluated nor otherwise used or processed further. A passing on to third party does not take place.

This data is also generated when accessing any other website on the Internet. This is therefore not a specific function of the websites offered by **imos Service OOD**. Information of this kind is collected exclusively anonymously.

Google Analytics

The website uses Google Analytics, a web analytics service provided by Google Inc. ("Google"), 1600 Amphitheatre Parkway Mountain View, CA 94043, USA. Google Analytics uses so-called "cookies", text files that are stored on your computer and that allow an analysis of the use of the website. The information generated by the cookie about your use of this website is usually transmitted to a Google server in the USA and stored there. Google is responsible for the data protection compliant handling of the data. However, in the event of activation of IP anonymization on this website, your IP address will be shortened beforehand by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be sent to a Google server in the US and shortened there. On behalf of the operator of this website, Google will use this information to evaluate your use of the website, to compose reports on your website activity and to provide other services related to website activity and internet usage for the website operator. The IP address provided by the browser as part of Google Analytics will not be merged with other Google data. You can prevent the storage of cookies by a corresponding setting of your browser software; however, please note that if you do this, you may not be able to use all the features of this website to the fullest extent possible. In addition, you may prevent the collection by Google of the data generated by the cookie and related to your use of the website (including your IP address) as well as the processing of this data by Google by using the link below (<http://tools.google.com/dlpage/gaoptout?hl=en>) to download and install the available browser plugin.

Social Plugins

We use social plugins ("plugins") of the social network "facebook.com" operated by Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbor, Dublin 2, Ireland ("Facebook"). Recognizable are the plugins by the Facebook logo (white "f" on blue tile, the terms "Like", "Like" or a "thumbs up" sign) or are marked with the addition "Facebook Social Plugin".

Our website also uses plugins from the Google-powered "youtube.com" page. Site operator is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA.

If you visit one of these pages via a plugin, a connection is made to the servers of the respective operator. The server is informed which of our pages you visited. We have no influence on this data transfer.

The social networks are responsible for the privacy-compliant handling of the data of their users

We use plugins of social networks to publicize our offers and information.

SSL encryption

For security reasons and to protect the transmission of confidential content, we use SSL encryption. An encrypted connection can be recognized by the address bar of the browser. If it is an SSL-encrypted page, the address line begins with "https".

Use of personal data

When you contact us, you agree that your information will be stored and used by us. All data is processed in compliance with the General Data Protection Regulation (GDPR) and other statutory regulations. Your concerns will be considered in accordance with the statutory regulations. Your data will be treated confidentially at all times.

If you send us an e-mail, this and your e-mail address will be used solely for the correspondence with you.

We collect, process and use personal data transmitted to us such as name, address, telephone number, bank details or e-mail address exclusively for the following purposes and only to the extent required:

- to process your inquiries
- for the purpose of contract execution
- for prospective customer support, customer acquisition and customer care
- for the supply of services
- for marketing purposes

Right to data portability

Data that we collect on the basis of your consent or process automatically in fulfillment of a contract can be handed over to you or to a third party in a standard, machine-readable format. If you make use of this right and you require the direct transfer of the data to another person in charge, this will only be done if it is technically feasible.

Deletion periods

All personal data is stored only as long as this is necessary for the appropriate purpose or we are legally required to store or this is permitted by law.

Right to information, correction, blocking and deletion

Upon request, we will inform you as soon as possible in writing in accordance with the applicable law, if and what personal data about you is stored with us.

If despite our efforts to ensure that the information is accurate and up to date and the incorrect information is stored, we will correct it at your request. If you wish to be blocked or deleted, please contact us.

Consent / Revocation of consent

If you have given consent to the storage and processing of your data, you can withdraw your consent at any time with effect for the future. For this, send an informal e-mail to **office@imos-service.com**. The legality of the data processing carried out until the revocation remains unaffected by the revocation.

Security

imos Service OOD uses technical and organizational security measures to protect your personal data provided to us from accidental or intentional manipulation, loss, destruction and access by unauthorized persons. Our security measures are continuously improved and adapted according to the state of the art.

Contact for privacy issues and complaints

You have the right to free information, correction, blocking and possibly deletion of your stored data at any time. Please contact **office@imos3d.com** or send us your request by mail.

Name and address of the responsible body

imos Service OOD

Western Industrial Zone
9000 Varna, Bulgaria
Tel: +359 52 822 206

Responsible body is the natural or legal person who, alone or in concert with others, decides on the purposes and means of processing personal data (such as name, address, e-mail address).

Transfer to third parties

We will not share your personal information with third parties without your explicit and revocable consent. This does not apply to our service partners, who require the transmission of data for order processing or for one of the above-mentioned purposes (for example, logistics partners for mailing and the bank responsible for processing payments). However, in these cases, the amount of data transmitted is limited to the minimum required. A transfer of your data to other third parties does not occur.

If a transfer to third parties takes place, then **imos Service OOD** will agree and control the necessary data protection measures as well as the observance of the legal data protection regulations with the third party. If required, we will inform you who will receive your personal information.

Modification of the Data protection declaration

This Data protection declaration was created on 12.09.2019. We reserve the right to change this Data protection declaration at any time with future effect. A current version is available directly on our website. Please check regularly for the applicable privacy policy. Status of the Privacy Policy: September 2019